

Customer Care

Simple, straightforward support for technical and operational queries is available from our online support service on the Internet:

www.my-siemens.com/customercare or in the "Questions&Answers" section.

If repair work is necessary please contact one of our service centres:

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|--------------------------|---------------------|
| Abu Dhabi | 0 26 42 38 00 |
| Argentina | 0 80 08 88 98 78 |
| Australia | 18 00 62 24 14 |
| Austria | 05 17 07 50 04 |
| Bahrain | 40 42 34 |
| Bangladesh | 0 17 52 74 47 |
| Belgium | 0 78 15 22 21 |
| Bosnia Herzegovina | 0 33 27 66 49 |
| Brazil | 0 80 07 07 12 48 |
| Brunei | 02 43 08 01 |
| Bulgaria | 02 73 94 88 |
| Cambodia | 12 80 05 00 |
| Canada | 1 88 87 77 02 11 |
| China | 0 21 50 31 81 49 |
| Croatia | 0 16 10 53 81 |
| Czech Republic | 02 33 03 27 27 |
| Denmark | 35 25 86 00 |
| Dubai | 0 43 96 64 33 |
| Egypt | 0 23 33 41 11 |
| Estonia | 06 30 47 97 |
| Finland | 09 22 94 37 00 |
| France | 01 56 38 42 00 |
| Germany * | 0 18 05 33 32 26 |
| Greece | 0 80 11 11 11 16 |
| Hong Kong | 28 61 11 18 |
| Hungary | 06 14 71 24 44 |
| Iceland | 5 11 30 00 |
| India | 01 13 73 85 89 - 98 |
| Indonesia | 0 21 46 82 60 81 |
| Ireland | 18 50 77 72 77 |
| Italy | 02 66 76 44 00 |
| Ivory Coast | 80 00 03 33 |
| Jordan | 0 64 39 86 42 |
| Kenya | 2 72 37 17 |
| Kuwait | 2 45 41 78 |
| Latvia | 7 50 11 14 |
| Lebanon | 01 44 30 43 |
| Libya | 02 13 50 28 82 |
| Lithuania | 8 22 74 20 10 |
| Luxembourg | 43 84 33 99 |
| Macedonia | 02 13 14 84 |
| Malaysia | 03 21 63 11 18 |

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| Malta | 00 35 32 14 94 06 32 |
| Mauritius | 2 11 62 13 |
| Mexico | 01 80 07 11 00 03 |
| Morocco | 22 66 92 32 |
| Netherlands | 0 90 03 33 31 00 |
| New Zealand | 08 00 27 43 63 |
| Norway | 22 70 84 00 |
| Oman | 79 10 12 |
| Pakistan | 02 15 66 22 00 |
| Philippines | 0 27 57 11 18 |
| Poland | 08 01 30 00 30 |
| Portugal | 8 00 85 32 04 |
| Qatar | 04 32 20 10 |
| Romania | 02 12 04 60 00 |
| Russia | 09 57 37 29 52 |
| Saudi Arabia | 0 22 26 00 43 |
| Serbia | 01 13 22 84 85 |
| Singapore | 62 27 11 18 |
| Slovak Republic | 02 59 68 22 66 |
| Slovenia | 0 14 74 63 36 |
| South Africa | 08 60 10 11 57 |
| Spain | 9 02 11 50 61 |
| Sweden | 0 87 50 99 11 |
| Switzerland | 08 48 21 20 00 |
| Taiwan | 02 25 18 65 04 |
| Thailand | 0 22 68 11 18 |
| Tunisia | 0 71 86 19 02 |
| Turkey | 0 21 65 79 71 00 |
| Ukraine | 8 80 05 01 00 00 |
| United Arab Emirates | 0 43 31 95 78 |
| United Kingdom | 0 87 05 33 44 11 |
| USA | 1 88 87 77 02 11 |
| Vietnam | 45 63 22 44 |
| Zimbabwe | 04 36 94 24 |

Note

When calling customer service, please have ready your receipt and the phone identity number (IMEI, to display press *#06#), the software version (to display press *#06#, then **Info**) and if necessary your Siemens Service customer number.

* 0,12 Euro/minute